

Cookies Policy

We at ProjectWise (hereinafter “ProjectWise”) use cookies to improve your site experience, to assess content usage, and to support the marketing of our services. We want to be completely transparent about the cookies we use and to make their control as easy as possible for you. This Cookies Policy explains what cookies are, how we use cookies, how third-parties we may partner with may use cookies on the Service, your choices regarding cookies and further information about cookies.

1. What is a cookie?

A cookie is a simple text file that is stored on your computer or mobile device by a website’s server and only that server will be able to retrieve or read the contents of that cookie. Each cookie is unique to your web browser. It will contain some anonymous information such as a unique identifier and the site name and some digits and numbers. It allows a website to remember things like your preferences or what’s in your shopping basket.

2. Why do we use cookies?

ProjectWise uses cookies for several reasons. Some cookies are required for technical reasons in order for our website to operate, and we refer to these as "essential" or "strictly necessary" cookies. Other cookies enable us to better understand your use of our website, to track and target the interests of our Users, and to enhance the experience of Users on our website. Third parties serve cookies through our website for advertising, analytics and other purposes. Generally, we use cookies for purposes including but not limited to:

- a. *Session Management*: Ensuring seamless navigation and user interactions throughout the website, including the shopping cart and checkout process.
- b. *Personalisation*: Enhancing the user experience by providing personalised content, product recommendations, and tailored offers based on user preferences and behaviour.
- c. *Website Functionality*: Remembering user preferences, language settings, and display options to provide a customised experience.
- d. *User Authentication*: Facilitating secure access to user accounts and protecting sensitive information.
- e. *Analytics and Performance*: Tracking website traffic, user interactions, and performance metrics to analyse and improve our website's effectiveness.

- f. *Advertising and Remarketing*: Delivering targeted advertisements and remarketing campaigns across different platforms based on user interests and behaviour.
- g. *Affiliate Marketing*: Tracking referrals from affiliate partners to ensure accurate commission calculations for successful referrals.
- h. *Social Media Integration*: Integrating social media plugins to enable users to share content and engage with social media platforms directly from our website.
- i. *A/B Testing*: Conducting A/B testing to compare different website versions and measure the impact of changes on user behaviour.

3. The cookies we use

We use the following sets of cookies;

a. Necessary cookies

These cookies are important to the underlying operation of the website, supporting important functionality such as shopping baskets and the technical operation of the website to ensure it performs how you would expect.

b. Site experience cookies

These cookies are used to support your experience on the site and include user-selected options, site navigation aids, etc. Generally, no personally identifiable data is collected with these types of cookies.

c. Performance & operation cookies

These cookies are used in the management of the site and include customer surveys, recording visitor numbers and other web analytics. Limited identifiable data may be collected.

d. Marketing, anonymous cross site tracking cookies

These cookies are used to track our visitors across our websites. They can be used to build up a profile of search and/or browsing history for every visitor. Identifiable or unique data may be collected. Anonymised data may be shared with third parties in accordance with our Privacy Policy.

e. Marketing, targeted advertising cookies

These cookies are used to track browsing habits and activity. We use this information to enable us to show you relevant/personalised marketing content. Using these types of cookies, we may collect personally identifiable information and use this to display targeted advertising and/or share this data with third parties for the same purpose. Any activity tracked and recorded using these cookies maybe shared to third parties.

4. What to do if you don't want cookies to be set

Some people find the idea of a website storing information on their computer or mobile device a bit intrusive, particularly when this information is stored and used by a third party without them knowing. Although this is generally quite harmless you may not, for example, want to see advertising that has been targeted to your interests. If you prefer, it is possible to block some or all cookies, or even to delete cookies that have already been set; but you need to be aware that you might lose some functions of that website.

How can I control cookies?

If you don't want to receive cookies, you can modify your browser so that it notifies you when cookies are sent to it or you can refuse cookies altogether. You can also delete cookies that have already been set.

If you wish to restrict or block web browser cookies which are set on your device, then you can do this through your browser settings; the Help function within your browser should tell you how. Alternatively, you may wish to visit www.aboutcookies.org which contains comprehensive information on how to do this on a wide variety of desktop browsers.

Please be aware that restricting the use of cookies may affect the features available to you.

Notice about Do Not Track (DNT) browser setting

DNT is a feature offered by some browsers which, when enabled, sends a signal to websites to request that your browsing is not tracked, such as by third party ad networks, social networks and analytic companies. This website does not currently respond to DNT requests. However, you may opt-out of tracking on this website, including analytics (and tailored advertising if you are visiting from outside the UK), by changing your cookie settings.

A uniform standard has not yet been adopted to determine how DNT requests should be interpreted and what actions should be taken by websites and third parties. We will continue to review DNT and other new technologies and may adopt a DNT standard once available.

5. Duration of cookies stored on your device

The duration of storage of cookies on your device may vary, depending on the category to which they belong: temporary or permanent.

Temporary cookies

We use temporary cookies on our website to allow you to browse without interruption. We may also use temporary cookies for internal reporting purposes. After your browsing session ends, this type of cookie does not store any information on your hard drive.

Persistent cookies

Some of our analytics cookies and certain third-party cookies are persistent cookies. They allow us and third parties to understand visitors' browsing behaviour over a longer period of time, to provide you with additional features related to your use of the website, the content that you have saved or stored through them, as well as for advertising and marketing purposes. Depending on their function, this type of cookie may persist for different lengths of time ranging from several hours, to a week, or even several years. This type of cookie will persist after you end a browsing session and can be used by our us or third parties to recognise your device when you begin a new browsing session.

6. How often will you update this Cookie Statement?

We may update this Cookie Policy from time to time in order to reflect, for example, changes to the cookies we use or for other operational, legal or regulatory reasons. Please revisit this Cookie Policy regularly to stay informed about our use of cookies and related technologies. The date at the top of this Cookie Policy indicates when it was last updated.

7. Contact us

If you have any questions about our use of cookies or other technologies, please contact us via the contact form on our website.

